



MALLIGE COLLEGE OF PHARMACY

#71, Silvepura, Chikkabanavara Post, Bangalore: -560090
(Recognized by AICTE, PCI New Delhi, RGUHS Bangalore, NAAC Accredited B+)
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GRIEVANCE REDRESSAL COMMITTEE 2024-25

Preamble:

Mallige College of Pharmacy is committed to providing a safe, supportive, and inclusive academic environment that promotes learning, professional growth, and mutual respect among students, faculty, and staff. In keeping with this commitment, the institution recognizes the importance of addressing grievances in a fair, transparent, and timely manner.

The Grievance Redressal Committee (GRC) is constituted to ensure that any grievance or complaint related to academic, administrative, or campus-related matters is examined objectively and resolved effectively. The Committee serves as a formal mechanism to uphold the principles of natural justice, equity, and accountability, while safeguarding the dignity and rights of all stakeholders.

Refer:

The GRC provides an accessible platform for students to submit grievances related to academic matters, examinations, administration, facilities, or interpersonal issues within the campus. All complaints received are treated with confidentiality and are examined impartially. The Committee recommends appropriate remedial measures to the competent authority and ensures effective follow-up for timely resolution.

Grievance Redressal committee:

The Grievance Redressal Committee (GRC) of Mallige College of Pharmacy is a statutory body constituted to address and resolve grievances of students in a fair, transparent, and time-bound manner. The Committee functions in accordance with the principles of natural justice and institutional ethics to ensure a safe and supportive academic environment.




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Objectives:

Provide a Safe Platform

- Offer a clear and accessible platform for students to register grievances related to academic matters (internal assessments, exams, faculty conduct), administrative services, facilities, discrimination, harassment, or other campus issues.

Promote Fairness and Impartiality

- Ensure that grievances are addressed objectively and without bias, following principles of natural justice.

Timely Resolution

- Resolve issues promptly so that students are not adversely affected in their academic progress or college experience.

Encourage Open Communication

- Strengthen communication between students, faculty, and administration by ensuring concerns are heard and considered transparently.

Uplift Institutional Environment

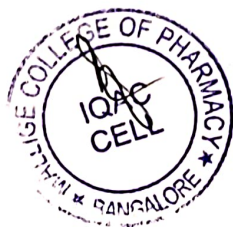
- Use feedback from grievances to improve policies, procedures, and systems, thereby supporting a culture of continuous improvement and student well-being.


Protect Against Victimization

- Ensure complainants are not victimized, threatened, or penalized for raising genuine concerns.

Functions of Grievance Redressal Committee:

- To receive grievances and complaints from students related to academic, administrative, examination, and campus-related issues.
- To provide a fair, impartial, and confidential platform for expressing grievances without fear of discrimination or victimization.
- To examine, review, and investigate grievances in a systematic and time-bound manner.
- To conduct meetings or hearings with concerned parties, whenever necessary, to understand the issue clearly.
- To facilitate amicable resolution of grievances through dialogue, mediation, or counseling.
- To recommend appropriate corrective and remedial measures to the competent authority.




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- To ensure timely implementation of the decisions taken and monitor follow-up actions.
- To maintain proper and confidential records of grievances received, actions taken, and outcomes.
- To create awareness among students regarding grievance redressal procedures and available support systems.
- To safeguard the interests, rights, and dignity of students within the institution.
- To identify recurring issues and suggest policy or procedural improvements to enhance institutional functioning.
- To support a healthy, harmonious, and student-friendly academic environment.

Composition Grievance Redressal Committee A.Y.2024-25

Sl.No	Name of the faculty	Designation	Role	Contact Number
1	Dr.Shivakumar Swamy	Director	Advisor	9448174388
2	Dr. Rajendra S V	Professor & Principal	Chairperson	7895225540
3	Dr.Shailesh Yadav	Associate Professor, Department of Pharmacy Practice	Co-ordinator	9036745895
4	Dr. Ashvini H M	Professor & HOD, Department of Pharmaceutics	Member	7353528666
5	Mrs.Mamtha M K	Associate Professor, Department of Pharmacognosy	Member	9164657721
6	Dr. Vachala S D	Professor & HOD, Department of Pharmaceutical Chemistry	Member	8668016793
7	Mr.Gopal Krishna SA	Police Inspector	Member	-

For all communications related to Grievance Redressal Committee welfare, please use the email address: mcpgrievanceredressal@gmail.com

Prepared by

Dr.Shailesh Yadav
Grievance Redressal Committee
Coordinator

Reviewed by

Dr. Vachala
IQAC coordinator

Approved by

Dr. Rajendra S V
Principal &
Chairperson

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